



# Biometrics Africa Summit 2021

29 - 30 NOVEMBER 2021

VIRTUAL SUMMIT

## CONFERENCE AGENDA

### DAY 1 | 29 NOVEMBER 2021, MONDAY

- 10:00 AM **WELCOME NOTE**
- 10:05 AM **OPENING KEYNOTE - GUEST OF HONOR**
- 10:15 AM **CREATING THE DIGITAL IDENTITY ECOSYSTEM – CHALLENGES & OPPORTUNITIES**
- The paradigm shift in the changing face of Identity management
  - Keys to success in digitization and how relevant institutions can embrace technology
  - Key principles for establishing a framework and securing the digital identity ecosystem
- 10:30 AM **PANEL DISCUSSION: ROLE OF BIOMETRIC AUTHENTICATION IN THE AFRICAN BANKING SECTOR**
- Outdated PIN codes and passwords - The rise of biometric technology in banking
  - What steps Banks need to take to ensure customer transaction security and identification verification
  - A fast, frictionless and secure customer experience – What is the new normal post Covid?
- 11:00 AM **NETWORKING BREAK, MEETINGS & CONTESTS**
- 11:15 AM **SEAMLESS DIGITAL ONBOARDING - THE ROLE OF BIOMETRICS IN IDENTITY VERIFICATION**
- How to assess the tangible outcomes of a digital client onboarding initiative
  - Future of Digital Onboarding and Customer Experience
  - Managing Digital Identities, KYC & Identity Fraud
- 11:30 AM **PANEL DISCUSSION: FUTURE OF IDENTITY & AUTHENTICATION - A SIGNIFICANT NEED FOR SECURITY IN DEVELOPING ECONOMIES**
- A roadmap for implementing biometric identity systems in Africa
  - Biometrics, surveillance technologies and the rise of the 'security state' in Africa
  - Data protection impact assessment in Identity control management
- 12:00 AM **NETWORKING BREAK, MEETINGS & CONTESTS**



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- 12:15 AM **MOBILE-BASED BIOMETRICS – A STRONG CUSTOMER AUTHENTICATION AND PRIVACY**
- Biometric authentication with finger print and facial biometrics
  - Mobile based biometrics- Reshaping biometric applications in various sectors
  - How to achieve user friendly biometric privacy policy using mobile based biometrics
- 12:30 PM **BEHAVIORAL BIOMETRICS - A NEW TOOL TO PREVENT FRAUD AND ENSURE CUSTOMER AUTHENTICITY**
- How Behavioural Biometrics can be adapted as a trusted additional layer for security?
  - Identify real time threats with Behavioural Biometrics
  - How to reduce fraud and build trusted customer experience using Behavioural Biometrics
- 12:45 PM **Q&A | CLOSING REMARKS**
- 12:50 PM to 5:00 PM **SCHEDULED NETWORKING MEETINGS**

## DAY 2 | 30 NOVEMBER 2021, TUESDAY

- 10:00 AM **WELCOME NOTE**
- 10:05 AM **OPENING KEYNOTE – INTERNATIONAL GUEST SPEAKER**
- 10:15 AM **THE ROLE OF CONTACTLESS BIOMETRIC AUTHENTICATION IN VIRUS CONTAINMENT**
- Face recognition as an option to create a touchless, more hygienic experience, even with face masks on!
  - Voice biometrics to verify users – a potential choice for authentication of user with the help of voice inflection, liveness detection and word choice
  - Iris scan for contactless authentication – The future of contactless biometric authentication
- 10:30AM **PANEL DISCUSSION: CURRENT STATE OF IDENTITY MANAGEMENT IN AFRICA AND WHAT IS TO COME?**
- What are the important steps to be taken for serious implementation of Identity systems?
  - Key measures to be taken in building the level of trust in the countries
  - How can African countries identify a roadmap to minimize revenue losses due to failure of ID management services implementation?



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- 11:00 AM **NETWORKING BREAK, MEETINGS & CONTESTS**
- 11:15 AM **PROTECTING CITIZEN'S DIGITAL IDENTITY AND PRIVACY IN A HYPER-CONNECTED WORLD**
- Practical ways of tackling privacy challenges, principles and requirements
  - How privacy can be guaranteed in a hyper-connected, mobile economy and digital world
  - Importance of ePrivacy Regulations to improve online security, privacy and inclusion
- 11:30 AM **PANEL DISCUSSION | INNOVATION IN POLICING & LAW ENFORCEMENT**
- How biometrics are driving efficiency in modern policing
  - Impact of mobile biometrics – A game changing powerful tool for field operations
  - How technology is driving the world of public security & law enforcement
- 12:00 AM **NETWORKING BREAK, MEETINGS & CONTESTS**
- 12:15 AM **"I LIKE IT... BUT I DON'T TRUST IT" - RESTORING TRUST IN A DIGITAL WORLD**
- The dilemma of fear of biometric technology - Increasing acceptance and improving image
  - Placing individuals at the heart of all of digital interactions globally
  - Protecting the online Identity in a zero trust world
- 12:30 AM **PASSPORT 2.0 – FUTURE OF TRAVEL & TOURISM: KNOW YOUR GUEST!**
- The critical role of identity verification for health and vaccine passports
  - Could Biometric integration pave the way for alleviating travel restrictions with 'distance technology'?
  - How can we protect passengers' health data and privacy at all points of the process?
- 12:45 PM **Q&A | CLOSING REMARKS**
- 12.50 PM to 5:00 PM **SCHEDULED NETWORKING MEETINGS**